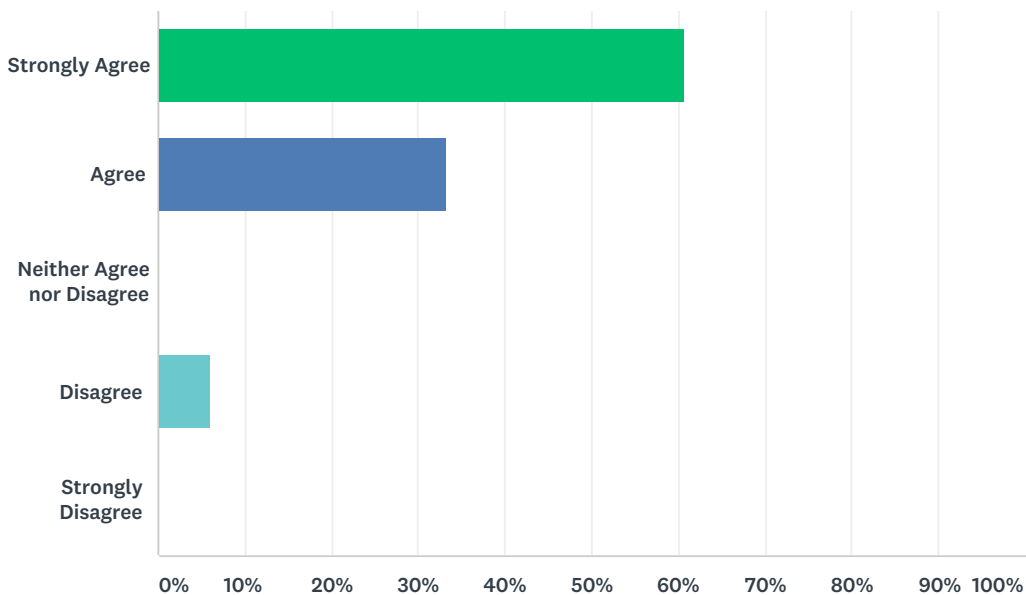


Q1 My interaction with the Huron County Board of DD is a positive experience

Answered: 33 Skipped: 0

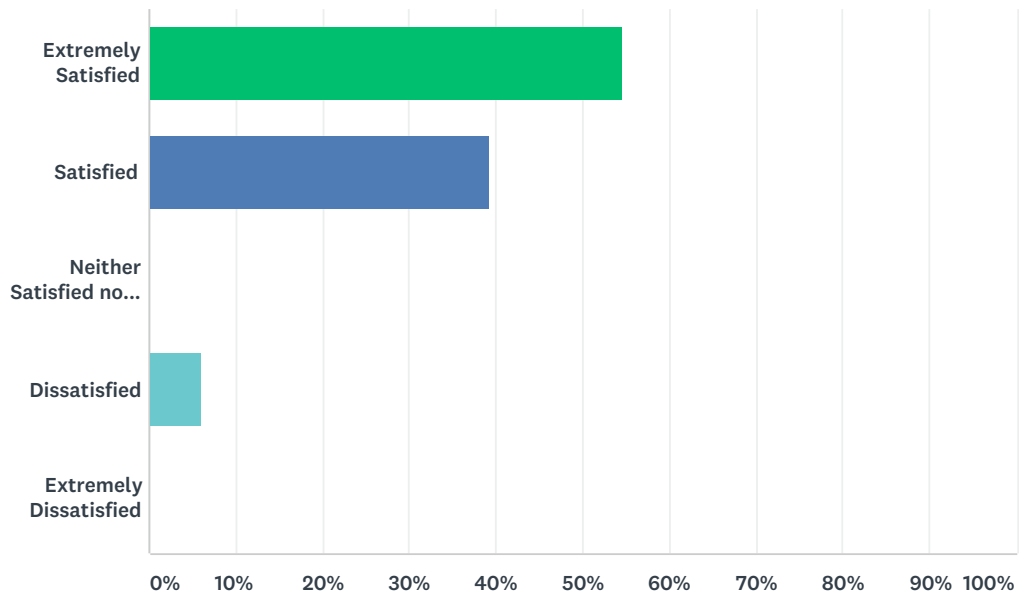


ANSWER CHOICES	RESPONSES	
Strongly Agree	60.61%	20
Agree	33.33%	11
Neither Agree nor Disagree	0.00%	0
Disagree	6.06%	2
Strongly Disagree	0.00%	0
TOTAL		33

#	ADDITIONAL COMMENTS	DATE
1	Janine is too Bossey	3/19/2019 1:44 PM
2	Shelley Ringenberg has always been so helpful and kind.	2/18/2019 9:52 PM

Q2 Overall, how satisfied are you with the quality of services you receive from the Huron County Board of DD?

Answered: 33 Skipped: 0

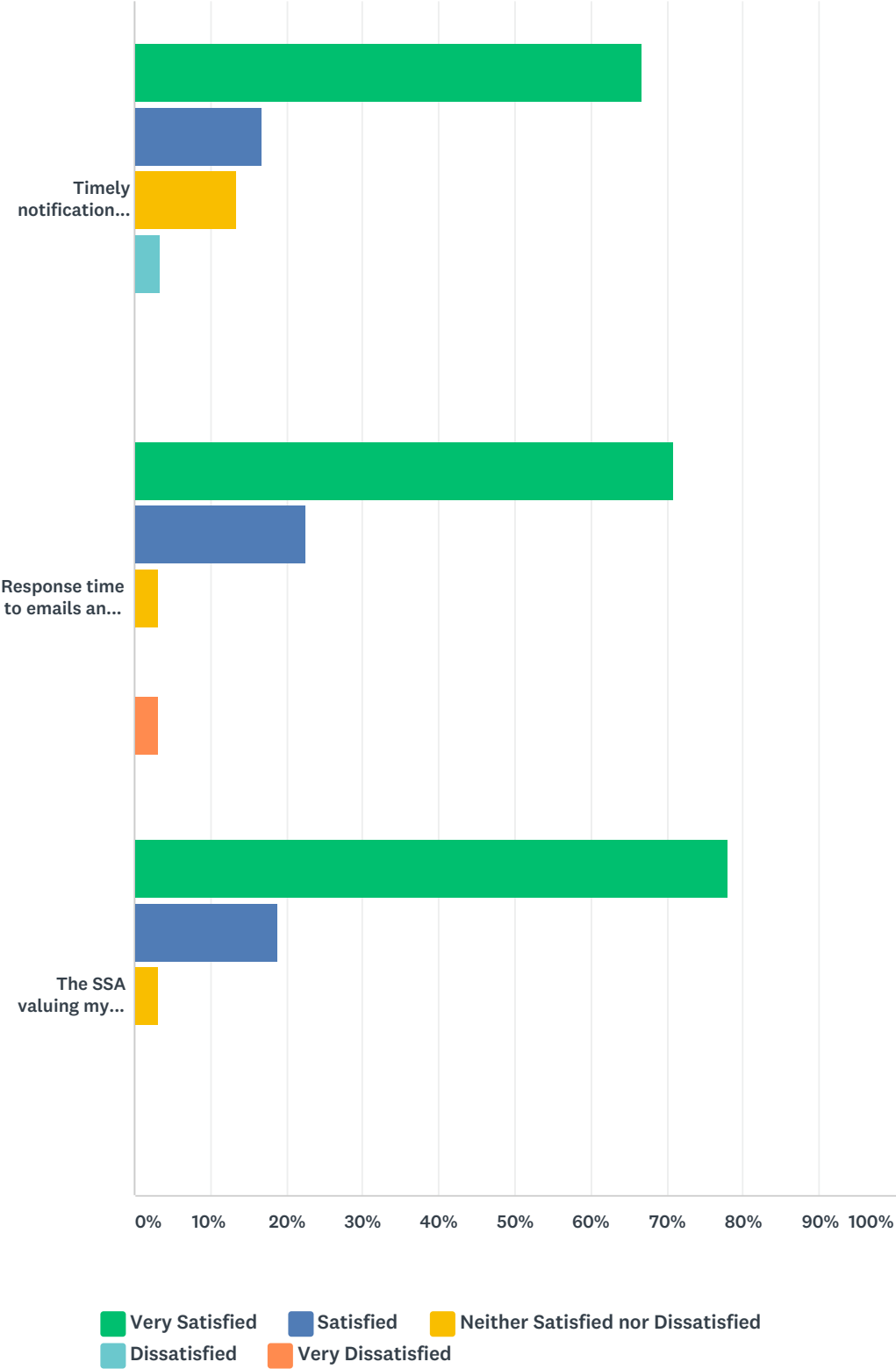


ANSWER CHOICES	RESPONSES	
Extremely Satisfied	54.55%	18
Satisfied	39.39%	13
Neither Satisfied nor Dissatisfied	0.00%	0
Dissatisfied	6.06%	2
Extremely Dissatisfied	0.00%	0
TOTAL		33

#	ADDITIONAL COMMENTS	DATE
1	Rebecca is a liar	3/19/2019 1:44 PM
2	Feel if not at workshop get left out of things and still have got address wrong- Came late!! Gave over a year ago!	3/19/2019 1:40 PM

Q3 When working with the SSA department, how satisfied are you with

Answered: 32 Skipped: 1



	VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	TOTAL
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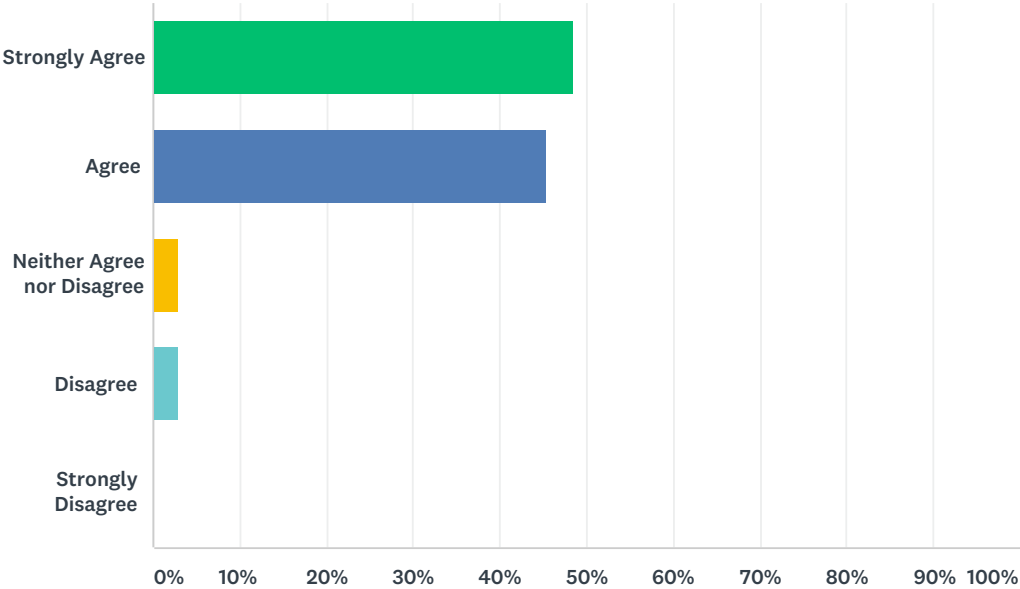
Huron County Board of DD Individual & Family Survey

Timely notification of when I am assigned a new SSA	66.67% 20	16.67% 5	13.33% 4	3.33% 1	0.00% 0	30
Response time to emails and phone calls	70.97% 22	22.58% 7	3.23% 1	0.00% 0	3.23% 1	31
The SSA valuing my opinion and listening to my concerns	78.13% 25	18.75% 6	3.13% 1	0.00% 0	0.00% 0	32

#	ADDITIONAL COMMENTS	DATE
1	I did like but I don't know	3/19/2019 1:44 PM
2	Robin Hunt is the Best	3/19/2019 12:15 PM
3	Don't want or like change	3/19/2019 12:13 PM
4	Shelly is the best!	3/19/2019 12:00 PM
5	Shelley Ringenberg has always responds to my questions in a timely manner, and gives me resources that are greatly appreciated.	2/18/2019 9:52 PM
6	Doug H. is fantastic. He listens to all of my concerns and tries to find solutions for them. He cleatly cares about the well and quality of life his clients have.	2/15/2019 10:42 AM

Q4 I am satisfied with the way the Huron County Board of DD responds to my immediate needs

Answered: 33 Skipped: 0

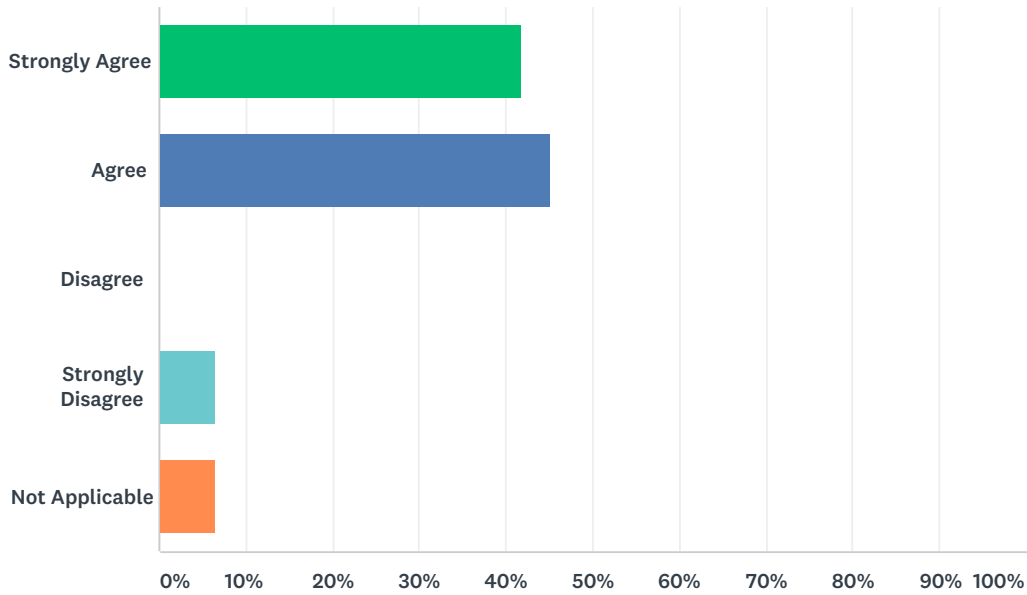


ANSWER CHOICES	RESPONSES	
Strongly Agree	48.48%	16
Agree	45.45%	15
Neither Agree nor Disagree	3.03%	1
Disagree	3.03%	1
Strongly Disagree	0.00%	0
TOTAL		33

#	ADDITIONAL COMMENTS	DATE
	There are no responses.	

Q5 When the Huron County Board is not able to meet my immediate needs, they provide me additional resources and referrals to assist me.

Answered: 31 Skipped: 2

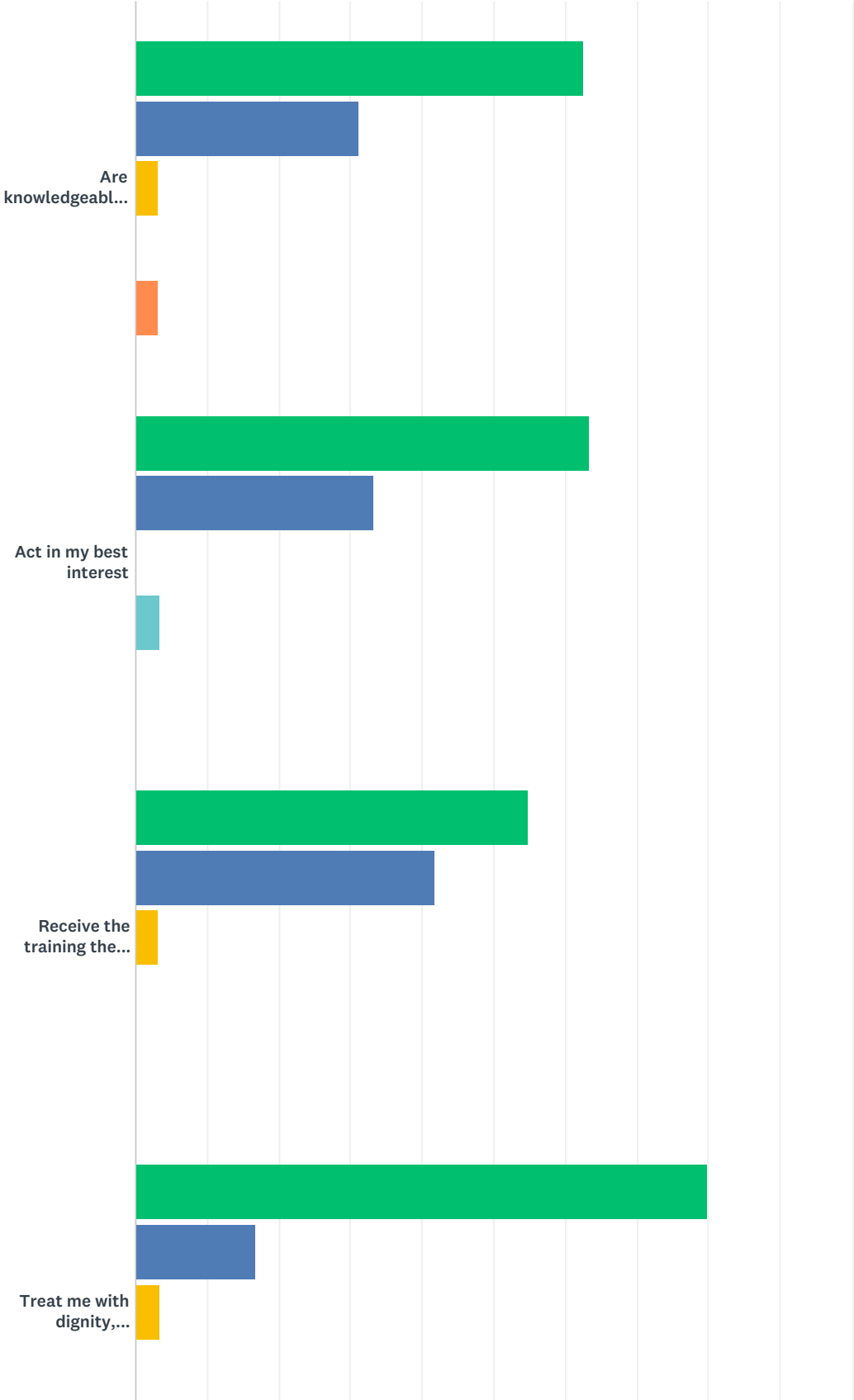


ANSWER CHOICES	RESPONSES	
Strongly Agree	41.94%	13
Agree	45.16%	14
Disagree	0.00%	0
Strongly Disagree	6.45%	2
Not Applicable	6.45%	2
TOTAL		31

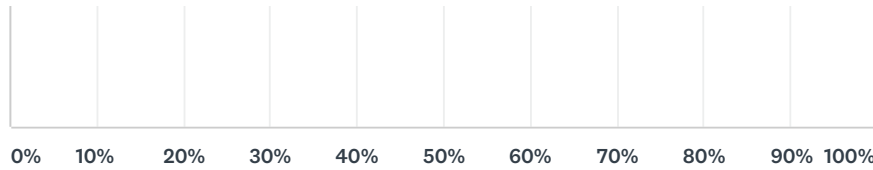
#	ADDITIONAL COMMENTS	DATE
1	has never happened.	3/19/2019 12:18 PM

Q6 The staff at the Huron County Board of DD

Answered: 32 Skipped: 1



Huron County Board of DD Individual & Family Survey



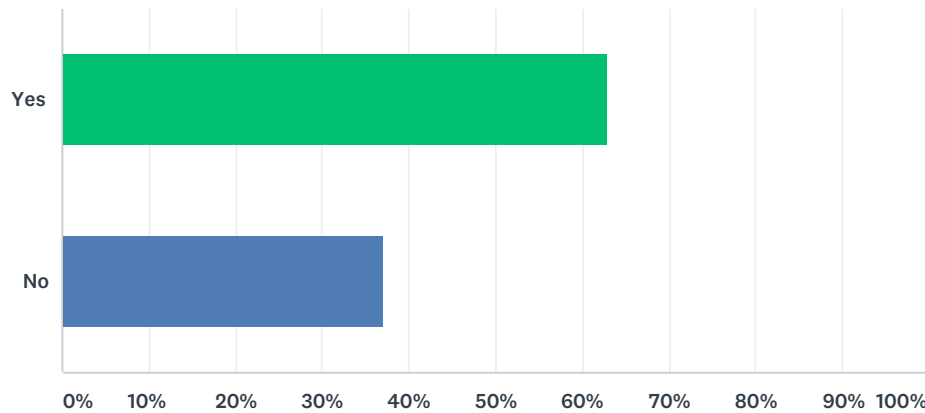
■ Strongly Agree
 ■ Agree
 ■ Neither Agree nor Disagree
 ■ Disagree
■ Strongly Disagree

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
Are knowledgeable and professional	62.50% 20	31.25% 10	3.13% 1	0.00% 0	3.13% 1	32
Act in my best interest	63.33% 19	33.33% 10	0.00% 0	3.33% 1	0.00% 0	30
Receive the training they need to do their jobs effectively	54.84% 17	41.94% 13	3.23% 1	0.00% 0	0.00% 0	31
Treat me with dignity, courtesy, and respect	80.00% 24	16.67% 5	3.33% 1	0.00% 0	0.00% 0	30

#	ADDITIONAL COMMENTS	DATE
1	All but Jamie & Thresha	3/19/2019 1:44 PM
2	Always	3/19/2019 12:08 PM

Q7 Do you think the community understands the separation between HCBDD & CLI?

Answered: 27 Skipped: 6

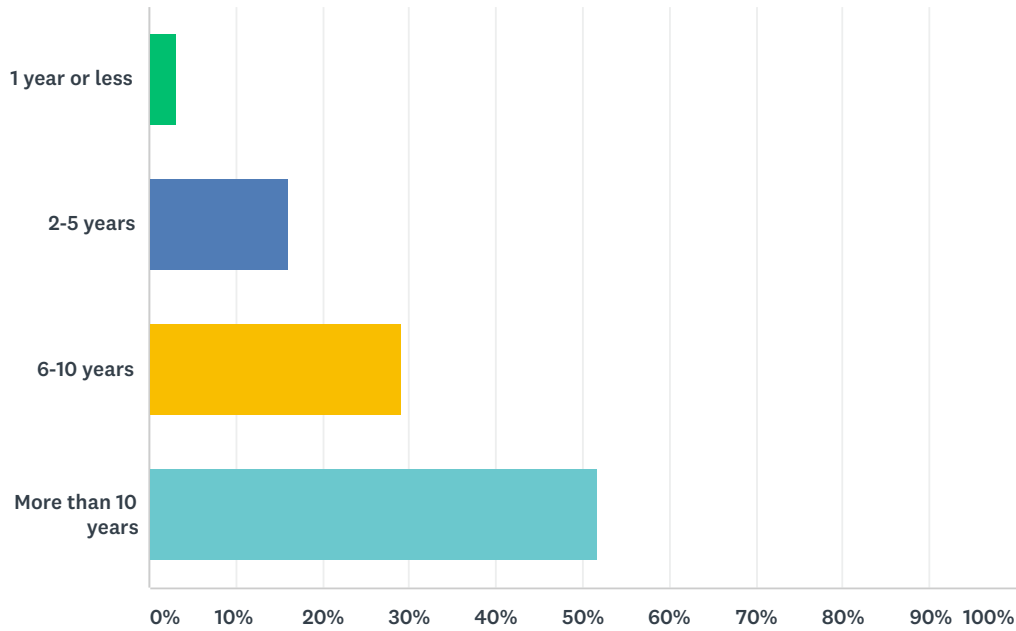


ANSWER CHOICES	RESPONSES	
Yes	62.96%	17
No	37.04%	10
TOTAL		27

#	IF YOU ANSWERED NO, PLEASE PROVIDE YOUR SUGGESTIONS ON HOW TO BETTER EDUCATE THE COMMUNITY OF THIS SEPARATION.	DATE
1	On the last ballot - I don't think people saw the change in your advertising!	3/19/2019 1:33 PM
2	? Just don't know how	3/19/2019 12:12 PM
3	? I do not know what CLI is.	3/19/2019 12:05 PM
4	?	3/19/2019 12:03 PM
5	More articles in the newspaper about what they do would help, maybe a community event in the spring when it's nice out.	3/19/2019 11:59 AM
6	I don't know.	2/15/2019 1:13 PM

Q8 How long have you been receiving services from the Huron County Board of DD?

Answered: 31 Skipped: 2



ANSWER CHOICES	RESPONSES
1 year or less	3.23% 1
2-5 years	16.13% 5
6-10 years	29.03% 9
More than 10 years	51.61% 16
TOTAL	31

#	ADDITIONAL COMMENTS	DATE
1	More than yrs off and on	3/19/2019 12:19 PM
2	I have had another son in DD as well.	3/19/2019 12:05 PM
3	2 Weeks	3/19/2019 12:01 PM
4	I believe 6 years	2/18/2019 9:52 PM

Q9 What are 2-3 things that could be done to improve the Huron County Board of DD?

Answered: 14 Skipped: 19

#	RESPONSES	DATE
1	Get better bus driver as they pull in my yard	3/19/2019 1:44 PM
2	Give out more info to people not at workshop	3/19/2019 1:40 PM
3	stop complaining/Fussing about things	3/19/2019 1:36 PM
4	has concern on lighting in workshop. They blink	3/19/2019 12:20 PM
5	I believe they do a great job.	3/19/2019 12:18 PM
6	None at this time	3/19/2019 12:10 PM
7	Nothing. Doing a great job	3/19/2019 12:09 PM
8	I can't see anything that could be improved on. They are great	3/19/2019 12:08 PM
9	Nothing	3/19/2019 12:06 PM
10	None that I can think of.	3/19/2019 12:05 PM
11	More room for the school age students	3/19/2019 12:00 PM
12	More funding from the State to better serve the community.	3/19/2019 11:59 AM
13	I know of none.	2/18/2019 9:52 PM
14	I'm not sure. I'm satisfied.	2/15/2019 10:19 AM

Q10 What other issues that were not included on this survey need to be addressed by the Huron County Board of DD?

Answered: 12 Skipped: 21

#	RESPONSES	DATE
1	Never no what going on	3/19/2019 1:40 PM
2	None	3/19/2019 1:36 PM
3	Just a thank you for the yearly calendar! I keep them and have had to go back and look up info that I wrote in them! They are like a diary to me!	3/19/2019 1:33 PM
4	None	3/19/2019 12:18 PM
5	The Recreation Dept. has been doing their best to accomodate my daughter but do think they could use another staff.	3/19/2019 12:13 PM
6	None at this time	3/19/2019 12:10 PM
7	None	3/19/2019 12:09 PM
8	I don't see any	3/19/2019 12:08 PM
9	None	3/19/2019 12:05 PM
10	None	3/19/2019 11:59 AM
11	I would like more information about any support groups for teens with special needs.	2/18/2019 9:52 PM
12	I'm not sure. I'm satisfied.	2/15/2019 10:19 AM

Q11 If you wish to provide your email address for future communications please provide your first and last name and email address below.

Answered: 9 Skipped: 24

#	RESPONSES	DATE
1	Don't have one or telephone. Jeanine is telling on my mother and so is Rebecca won't do her job and driving in the grass.	3/19/2019 1:44 PM
2	Kay Lillibridge Kaytod@neo.rr.com	3/19/2019 1:33 PM
3	Kay Baum lbkjb2386@msn.com	3/19/2019 1:28 PM
4	Ed Gibson	3/19/2019 12:19 PM
5	Michaela Truxall	3/19/2019 12:18 PM
6	Lynn E. Kuhn blynne937@neo.rr.com	3/19/2019 12:15 PM
7	jwoodruffsr@neo.rr.com	3/19/2019 12:09 PM
8	Jennifer Ruble jlrruble740@aim.com	3/19/2019 12:03 PM
9	Sharon Larson sharonllarson70@gmail.com	2/18/2019 9:52 PM