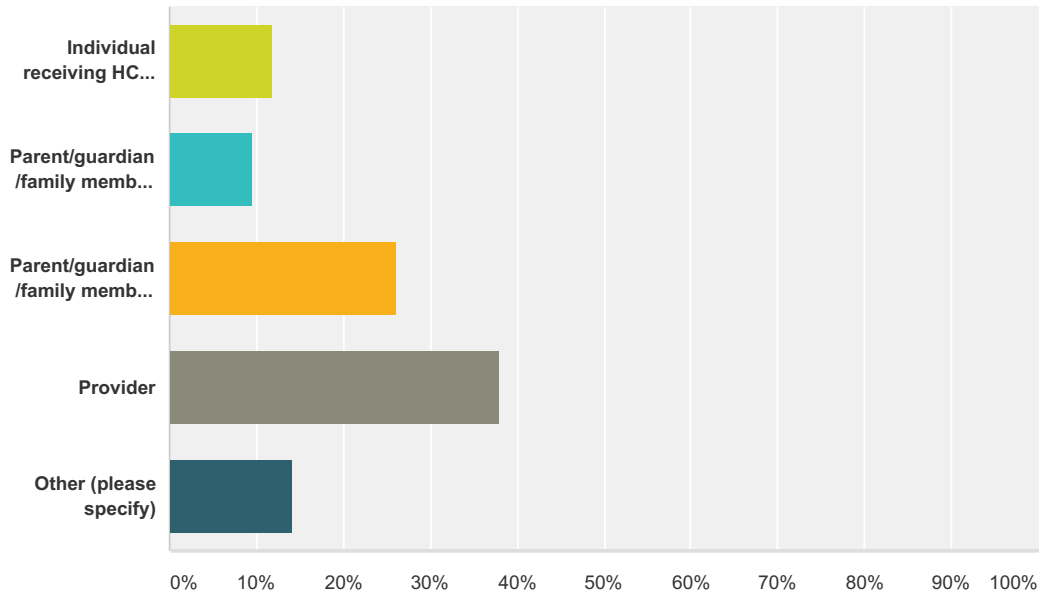


Q1 Who are you?

Answered: 42 Skipped: 0

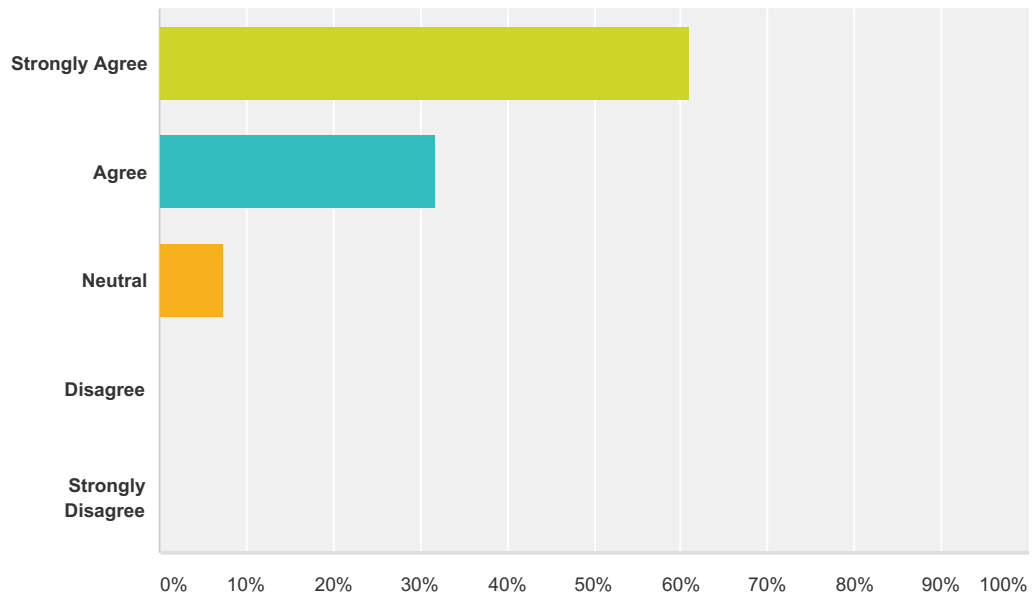


Answer Choices	Responses
Individual receiving HCBDD services	11.90% 5
Parent/guardian/family member of CHILD (0-17) receiving HCBDD services	9.52% 4
Parent/guardian/family member of ADULT (18 & older) receiving HCBDD services	26.19% 11
Provider	38.10% 16
Other (please specify)	14.29% 6
Total	42

How Are We Doing?

Q2 HCBDD is providing quality service to individuals with developmental disabilities.

Answered: 41 Skipped: 1

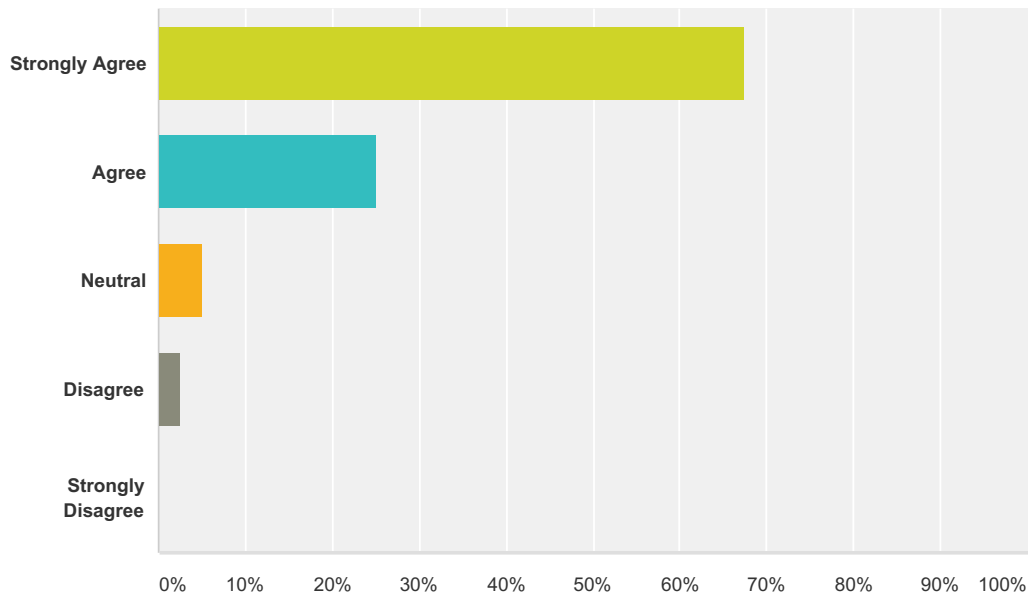


Answer Choices	Responses	
Strongly Agree	60.98%	25
Agree	31.71%	13
Neutral	7.32%	3
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Total		41

How Are We Doing?

Q3 Interaction with HCBDD staff is a positive experience.

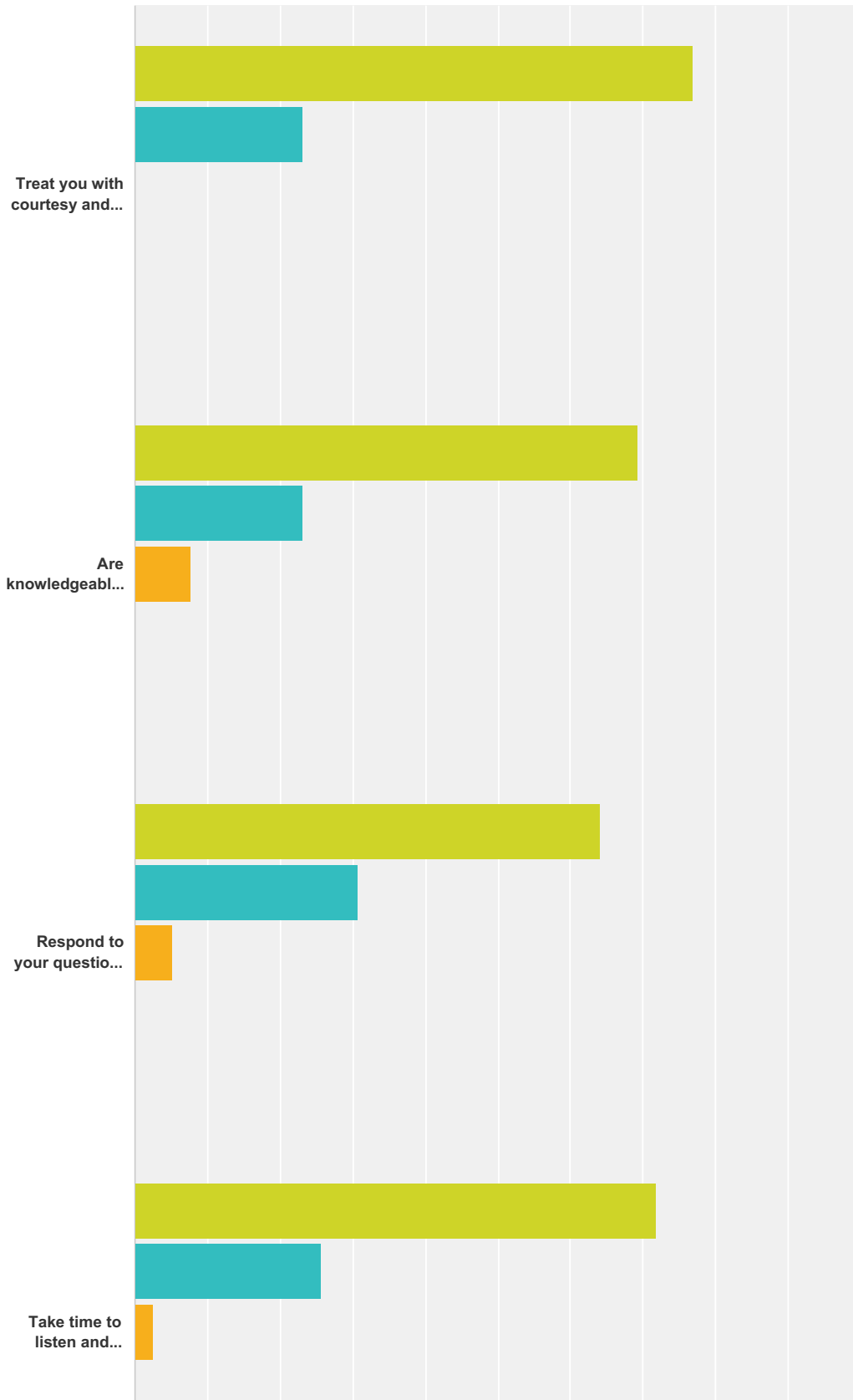
Answered: 40 Skipped: 2



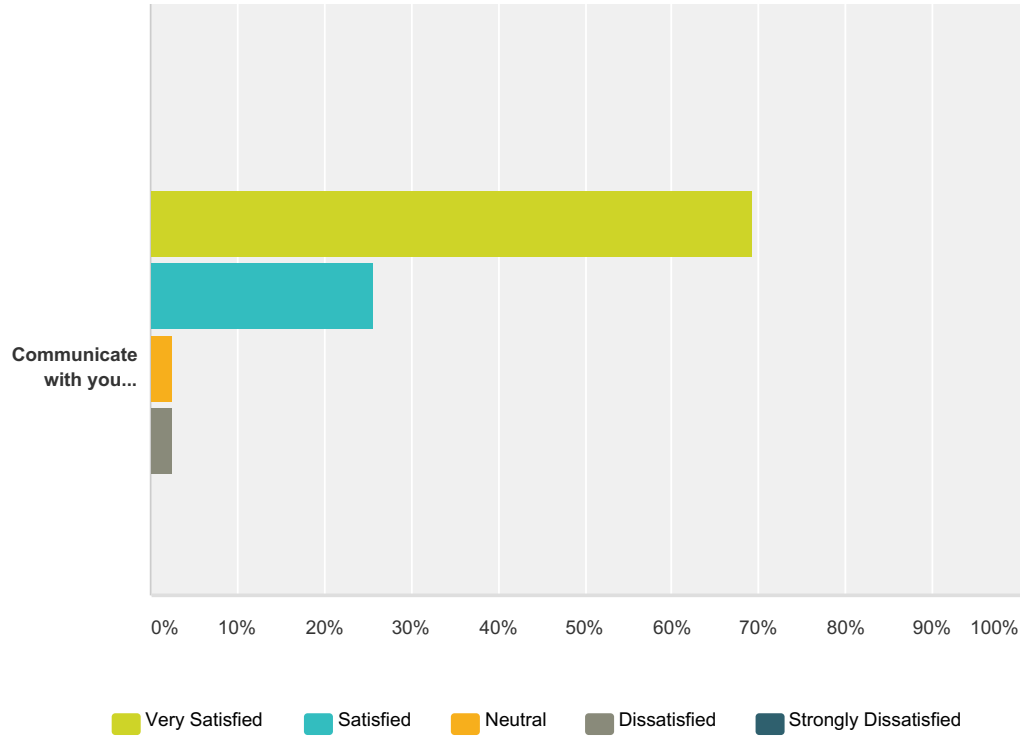
Answer Choices	Responses
Strongly Agree	67.50% 27
Agree	25.00% 10
Neutral	5.00% 2
Disagree	2.50% 1
Strongly Disagree	0.00% 0
Total	40

Q4 When working with HCBDD staff, how satisfied are you that the staff members:

Answered: 39 Skipped: 3



How Are We Doing?

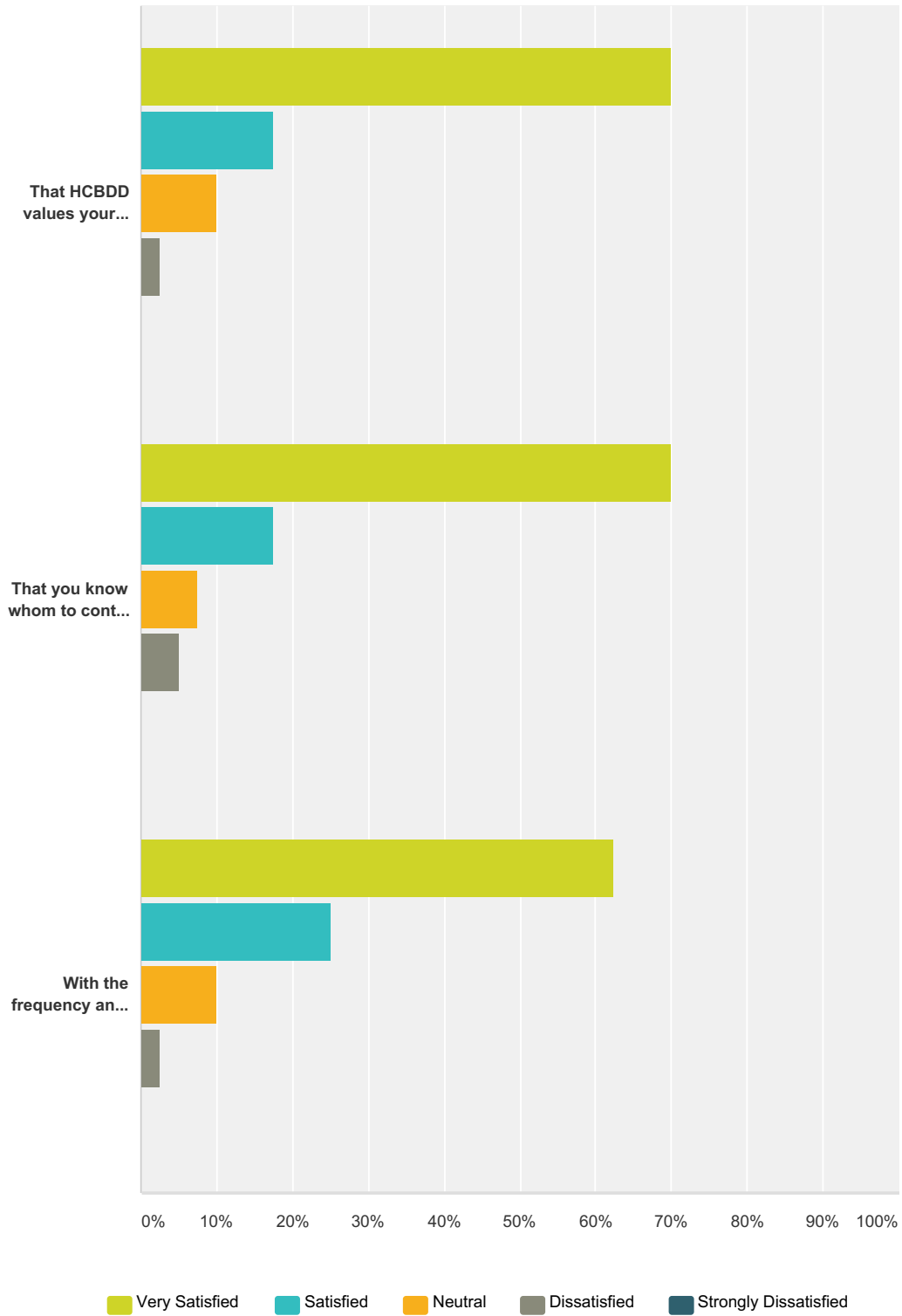


	Very Satisfied	Satisfied	Neutral	Dissatisfied	Strongly Dissatisfied	Total
Treat you with courtesy and respect?	76.92% 30	23.08% 9	0.00% 0	0.00% 0	0.00% 0	39
Are knowledgeable and competent?	69.23% 27	23.08% 9	7.69% 3	0.00% 0	0.00% 0	39
Respond to your questions or concerns in a timely manner?	64.10% 25	30.77% 12	5.13% 2	0.00% 0	0.00% 0	39
Take time to listen and understand your concerns?	71.79% 28	25.64% 10	2.56% 1	0.00% 0	0.00% 0	39
Communicate with you effectively?	69.23% 27	25.64% 10	2.56% 1	2.56% 1	0.00% 0	39

How Are We Doing?

Q5 Overall, how satisfied are you:

Answered: 40 Skipped: 2



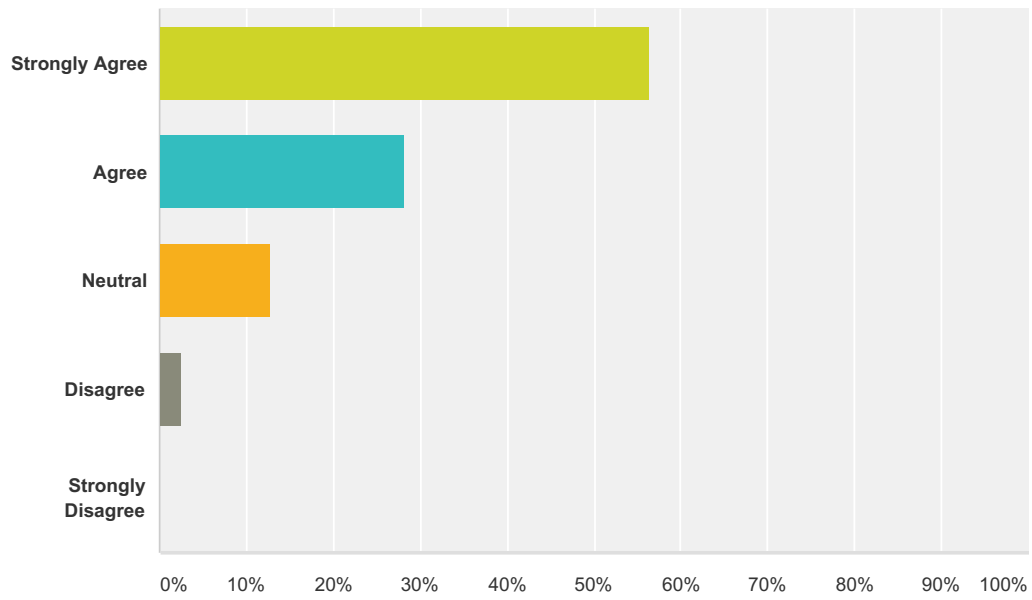
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Strongly Dissatisfied	Total
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How Are We Doing?

That HCBDD values your opinion when discussing issues that concern you?	70.00% 28	17.50% 7	10.00% 4	2.50% 1	0.00% 0	40
That you know whom to contact if you have a question?	70.00% 28	17.50% 7	7.50% 3	5.00% 2	0.00% 0	40
With the frequency and quality of communication you receive from HCBDD?	62.50% 25	25.00% 10	10.00% 4	2.50% 1	0.00% 0	40

Q6 HCBDD tax dollars are being spent wisely.

Answered: 39 Skipped: 3

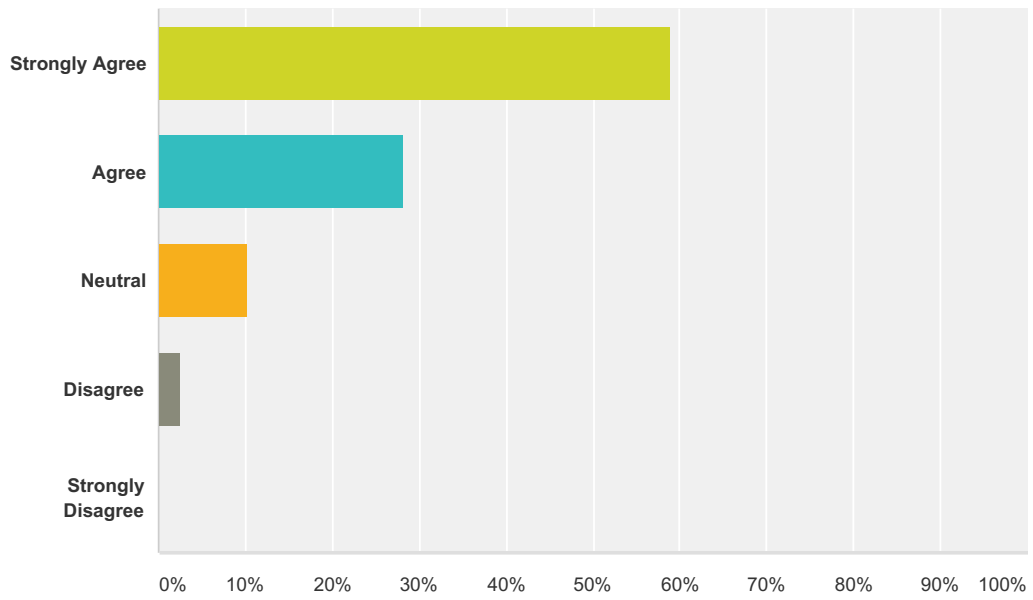


Answer Choices	Responses
Strongly Agree	56.41% 22
Agree	28.21% 11
Neutral	12.82% 5
Disagree	2.56% 1
Strongly Disagree	0.00% 0
Total	39

How Are We Doing?

Q7 HCBDD collaborates well with other community agencies.

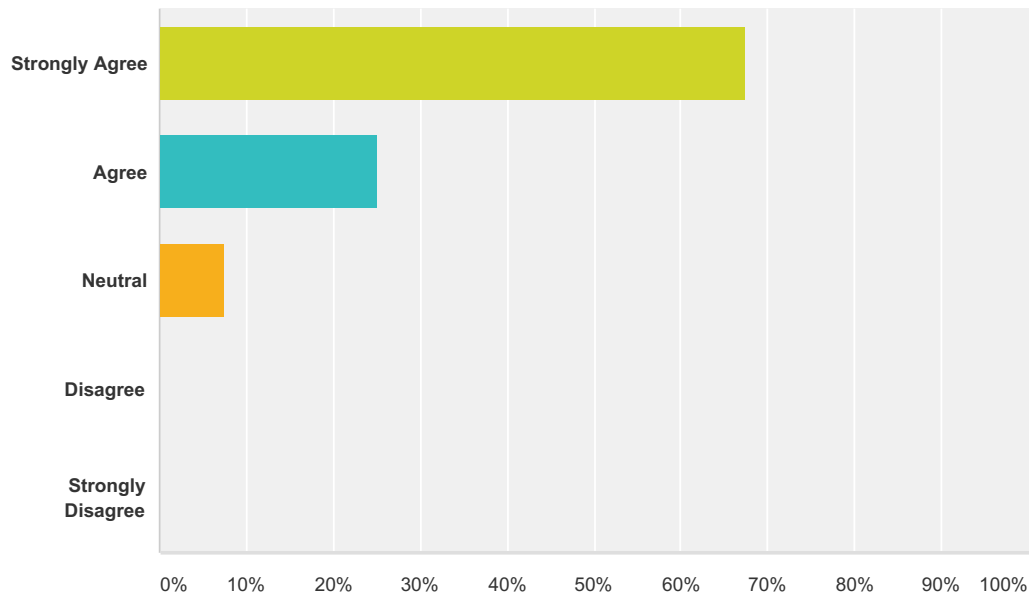
Answered: 39 Skipped: 3



Answer Choices	Responses	
Strongly Agree	58.97%	23
Agree	28.21%	11
Neutral	10.26%	4
Disagree	2.56%	1
Strongly Disagree	0.00%	0
Total		39

Q8 HCBDD helps people with disabilities fully participate in the community.

Answered: 40 Skipped: 2

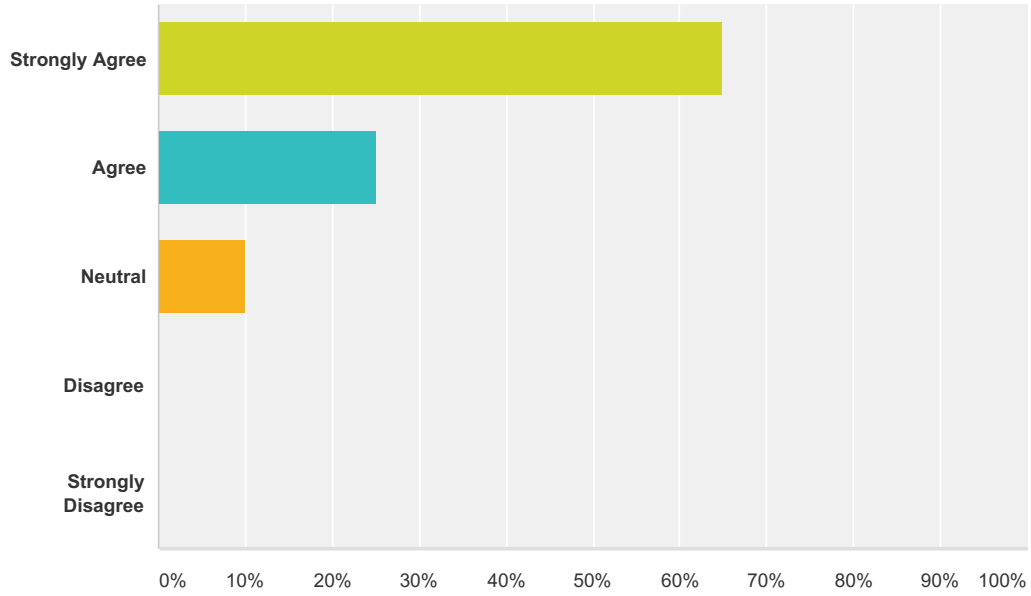


Answer Choices	Responses	
Strongly Agree	67.50%	27
Agree	25.00%	10
Neutral	7.50%	3
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Total		40

How Are We Doing?

Q9 HCBDD provides opportunities for people with disabilities to maximize their abilities.

Answered: 40 Skipped: 2

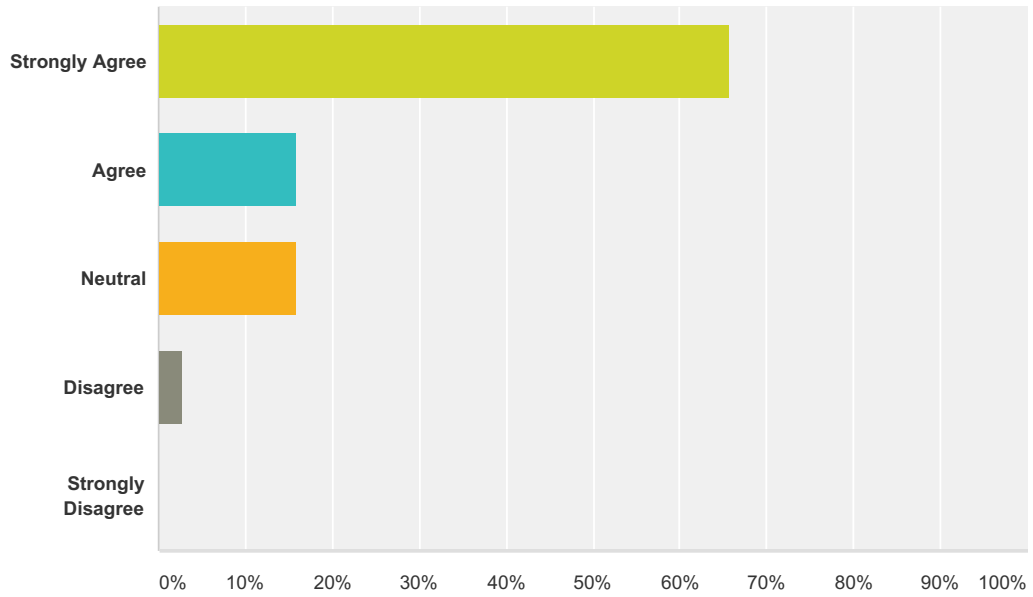


Answer Choices	Responses	
Strongly Agree	65.00%	26
Agree	25.00%	10
Neutral	10.00%	4
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Total		40

How Are We Doing?

Q10 Overall, I am satisfied with the HCBDD.

Answered: 38 Skipped: 4



Answer Choices	Responses	
Strongly Agree	65.79%	25
Agree	15.79%	6
Neutral	15.79%	6
Disagree	2.63%	1
Strongly Disagree	0.00%	0
Total		38

How Are We Doing?

**Q11 Additional comments/suggestions (i.e.,
our strengths/weaknesses, how we can
improve, etc.)**

Answered: 7 Skipped: 35

How Are We Doing?

Q12 Optional:

Answered: 18 Skipped: 24

Answer Choices	Responses	
Name	100.00%	18
Company	44.44%	8
Address	88.89%	16
Address 2	27.78%	5
City/Town	94.44%	17
State/Province	100.00%	18
ZIP/Postal Code	94.44%	17
Country	0.00%	0
Email Address	94.44%	17
Phone Number	77.78%	14